

Working Plymouth Park and Ride Bus Service Review

Analysis of additional comments/ feedback

Reliable and Convenient	48%
Frequency	18%
Quick	18%
Polite and friendly drivers	8%
Cheap	4%
Clean	3%
Accessibility	1%

Other comments:

- Plenty of parking
- First time traveller on P&R
- PR3 should run weekends
- Would like to run later
- Sometimes delays
- Shame about increasing prices
- Traffic delays the service
- Not enough double deckers
- Lovely
- Single decker from 5-11pm bus viaduct, no double decker peak time
- Good morning service
- Time of buses, always late, more buses at 5pm, should use Bretonside
- Depends on the driver - attitude/driving. Better discount for monthly basis Pay for what you use
- Toilets poor, not a great gateway, regular service
- Wait a long time for buses, PR1 stack up - time for waiting affect PR2 buses
- More than 10 mins, gap in evenings between buses
- No alternative - other buses changed times, would be late for work without it
- Size of bus isn't adequate for foot fall of passengers
- Easy to park, no traffic
- Have tried other services and this is the best
- Convenience but sometimes buses delayed trying to load too many passengers
- Very often at 6.20 no bus due to events
- Finish too early
- Convenience, always in time, drivers friendly. I have a disability so being able to park and board bus on the flat is excellent
- Better with ticket man, causes delays
- Would like to be able to use the concession pass earlier
- Could run later into the evening
- Some drivers are rude
- Sometimes after 8am so busy waiting about and standing is not nice.
- Except long wait at Milehouse on inbound from George